The Goodyear Tire & Rubber Company

Akrom, Ohio 44316-0001

January 19, 1996

Mr Mehrdad Farkhan Inovex Automotive, Inc 7799 Leesburg Pike Suite 900 N Falls Church VA 22043

Dear Mr Farkhan:

This is in response to your request for clarification of Goodyear's Limited Warranty as it applies to additives.

The Goodyear adjustment policy limitation states, "Goodyear does not warrant and will not give credit in any adjustment transaction for any kind of material added to the tire after leaving a Goodyear factory; nor will it adjust any tire which has failed as a result of adding any such material (Example: tire fillers, sealants or balancing substances)."

In other words, the material added to the tire does not void Goodyear's limited warranty, unless the material itself is the cause for the tire to be removed from service. Goodyear, in any event, would not issue any credit for the cost of the material that was added to the tire.

Sincerely,

Operations Administrator

Product Service

F W Pfeiffer

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